

2018 Spring Intensive – REGULATORY UPDATE



Heathman Lodge – Vancouver, WA



March 19



Meet the Presenters

LYNN STANGE
RN, BSN, CHC
Chief Compliance &
Consulting Integrity Officer

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RN, CHPN
Senior Consultant &
Project Specialist



March 20

Back by popular demand...

2018 REGULATORY PRIORITIES

JUDI LUND PERSON
BA, MPH

Vice President –
Compliance and Regulatory
Leadership, NHPCO



2017 was another challenging year for hospices across the nation. In early August CMS issued the 2018 Hospice Wage Index and Payment Rate Update. This rule confirmed there are no new quality reporting requirements for 2018, but information was provided about possible future claims-based measures, along with a change in the hospice cap amount and a change to the cap year. In mid-August the Hospice Compare website went live. In mid-November the Emergency Preparedness rules became final. In 2017 we also saw increasing scrutiny for general inpatient care and hospice eligibility. At the end of November the final Nursing Facility Interpretive Guidelines became final and it is expected that there will be more scrutiny regarding hospice and nursing home relationships. And 2018 promises to be just as challenging for hospice providers and staff!

REGISTER ONLINE [HERE](https://oregonhospice.org/2018-spring-intensive-registration/) (<https://oregonhospice.org/2018-spring-intensive-registration/>)

OHPCA & WSHPCO Member Rate: \$400

Non-Member Rate: \$500

1-Day OHPCA & WSHPCO Member Rate: \$275

1-Day Non-Member Rate: \$300

HOTEL RESERVATIONS Call the Heathman Lodge directly to make hotel reservations: **888-475-3100** and **ask for the OHA-WSHPCO group block**. The Heathman Lodge is located at 7801 NE Greenwood Drive in Vancouver, WA 98662

CONTINUING EDUCATION Maximum of **11.25** Continuing Education Contact Hours Provider approved by California Board of Registered Nursing, Provider CEP14488. This program has been approved for a maximum of **11.25** CEUs by the NASW Washington State Chapter. Licensed Social Workers, Marriage and Family Therapists and Mental Health Counselors are eligible. Provider number #1975-153

MONDAY – “Running Toward Hospice Compliance”

7:30a	Registration & Breakfast
8a	Welcome, Introductions & Announcements
8:15a	Eligibility, Part I: Technical/Administrative Requirements for Payment
9:15a	Eligibility, Part II: The Initial and Comprehensive Assessment of the Patient
10:30a	Break
10:45a	Eligibility, Part III: The Physician’s Role
11:20a	Eligibility, Part IV: Higher Levels of Care
12p	Lunch
1p	When Your Patient’s “Home” is a Facility
2p	Ending Hospice Care: Discharge, Revocation & Transfer
3p	Break
3:15p	QAPI and HQR: How Data Impacts Your Hospice
4:30p	Adjournment

TUESDAY – “2018 Regulatory Priorities”

8a	Registration & Breakfast
9a	Regulatory Priorities for 2018
10:30a	Break
10:45a	Session continuation
12p	Lunch
1p	Session continuation
2:05p	Break
2:15p	Session continuation
3p	Adjournment

MONDAY SESSION OBJECTIVES

- Identify billing-related requirements governing the Notice of Election, certification/recertification, physician narrative, face-to-face encounter, and Plan of Care
- Discuss regulations and compliance challenges associated with providing hospice care in nursing, assisted living and other facilities
- List required elements to support billing/payment for the general inpatient (GIP) and continuous home care (CHC) levels of care and identify the physician’s responsibility regarding hospice eligibility
- Discuss how data from operations, clinical records, QAPI program, HIS, CAHP, and other sources can improve your program’s performance as well as outcomes

TUESDAY SESSION OBJECTIVES

- Restate the most current regulatory issues facing hospices today
- Discuss the role of quality measures in hospice today
- Identify implications of recent CMS CRs, the most recent Final Rule and other regulatory changes
- Review the current auditing environment and other factors that impact hospice

FACULTY BIOGRAPHIES

As a Senior Consultant & Project Specialist with Weatherbee Resources, **Colleen O’Keefe, RN, CHPN** manages multifaceted clinical record audits for hospice organizations facing payment-related scrutiny, including those needing the services of an Independent Review Organization (IRO). Colleen has proven expertise in a number of high-level consultations, including: writing independent expert opinion statements in support of technical, clinical, and/or level of care hospice eligibility; providing assistance and guidance to hospice clients throughout the appeals process; conducting comprehensive baseline assessment evaluations and mock surveys for compliance with Medicare and other regulations; and, ascertaining potential risk exposures and devising action plans to address problem areas. Colleen recently provided consultation and assistance to legal counsel with the preparation of documents, demonstrative exhibits, and expert testimony for an arbitration hearing on a complex hospice matter. Colleen shares her expert knowledge nationally as a faculty member of Weatherbee’s Hospice Regulatory Boot Camp and Documentation Essentials Workshop.

Lynn Stange, RN, BSN, CHC re-joined Weatherbee Resources, Inc. in 2017 as the Chief Compliance and Consulting Integrity Officer. Lynn first joined the Weatherbee team as an Associate Consultant in 2006, and was promoted to Director of Consulting in 2007. In her new role, Lynn is responsible for strategic growth initiatives in the areas of compliance, quality, and education. Lynn works with consulting clients in the areas of Quality Assurance Performance Improvement (QAPI), mock surveys and compliance audits, Joint Commission accreditation, State Licensure preparation, plans of correction, pursuit of the Malcolm Baldrige National Quality Award, hospice acquisitions/sales, and program development. Lynn will also oversee all aspects of Weatherbee’s Hospice Compliance Network (HCN). Lynn’s breadth of experience with a variety of regulations and standards allows her to connect with clients quickly to aid them in identifying their most critical needs thereby assuring excellent outcomes.

As NHPCO’s Vice President of Compliance and Regulatory Leadership, **Judi Lund Person, BA, MPH** serves as a key contact with the Centers for Medicare and Medicaid Services, ensuring NHPCO’s voice is heard with policymakers and interfacing with hospice payment policy, Part D, survey and certification, contractor management, and program integrity functions, among others. Judi led the organization through the release and implementation of the Medicare Hospice Conditions of Participation in 2008 and develops tools each year for hospice providers, including hospice payment rates and wage index values. Most recently, she was a key contact with CMS Part D as new guidance was published concerning Part D and hospice. She works daily with hospice providers and state hospice organizations on the ever-increasing array of regulatory and compliance issues and translates complex regulatory language into actionable “plain English” for hospice providers. Prior to joining the team at NHPCO, she served for 22 years as the President and CEO of The Carolinas Center for Hospice and End of Life Care, and was an early advocate for the passage of the Medicare Hospice Benefit in Congress.

QUESTIONS? Call Meg at 503.890.7027 or email mccauley@oregonhospice.org