

# spring intensive/REGULATORY UPDATE



## Changing Our Care Delivery Model While Meeting All the Regulations

**MARCH 18-19, 2019** • HEATHMAN LODGE, Vancouver, WA



### Monday

- **Corinne Ball, BSN, RN, CPC, CAC, CACO**, Provider Outreach and Education Consultant, National Government Services
- **Joan Teno, MD**, Professor of Medicine, OHSU
- **Jeff Myers, MIH, MMSc, PA-C**, Instructor of Medicine, School of Medicine, OHSU, President, Board of the Physician Assistants in Hospice and Palliative Care (PAHPM)

### Tuesday

- **Judi Lund Person, MPH, CHC**, *Vice President – Compliance and Regulatory Leadership, NHPCO*

**VENDORS WANTED** We are excited to present our 2019 regulatory intensive at the Heathman Lodge in Vancouver! Exhibiting and sponsorship are terrific ways to educate and promote your products and services and to support OHPCA's and WSHPCO's outstanding educational outreach to Oregon and Washington hospices and palliative care providers. Sponsors will be recognized in the program materials and website, and all vendors will be provided with one draped table + chair, wireless internet access and one 110v electrical outlet. All AV equipment should be provided by the exhibitor. All vendors are invited to attend all conference sessions. We want you to be a real part of our conference. The Exhibitor fee is for one person and includes breakfast, lunch and snacks. *For companies sending more than 1 exhibitor, an additional fee of \$100 per person applies.* We look forward to including you in our 2018 Spring Intensive! If we can answer questions or help you with your decision to come, please let us know. Please complete the form below before February 19, 2018 to lock in your spot.

**PROGRAM DESCRIPTION** Regulatory issues remain the focus of this annual conference, jointly sponsored by the Oregon Hospice and Palliative Care Association and the Washington State Hospice & Palliative Care Organization. From dealing with public reporting of quality measures and other hospice data, documenting for hospice eligibility, strategizing for future developments in a possible "Serious Illness" benefit, as well as preparing for a future standardized patient assessment tool, there are still numerous significant regulatory compliance hurdles facing us in the coming years. We are fortunate to once again have Judi Lund Person from the National Hospice and Palliative Care Organization and Corrinne Ball from National Government Services be able to spend time with us to bring the most up-to-the minute advice and counsel on how to survive these challenging regulatory times. In addition, we are pleased to have Jeff Myers, MIH, MMSc, PA-C joining us. Jeff will share insights about how Hospices can work with Physician Assistants since the rule has gone into effect allowing a "PA" to be a Hospice patient's Attending Physician.

**SHIPPING INSTRUCTIONS** You may ship materials anytime after March 8. Vendors may set up beginning at 7 am on March 18 and take down after 1 pm March 19. Please prepare a shipping label as follows:

[Vendor Name]  
The Heathman Lodge – ATTN: OR & WA Hospice & Palliative Care Conference  
7801 NE Greenwood Drive  
Vancouver, WA 98662

**HOTEL RESERVATIONS** Please call the Heathman Lodge directly to make hotel reservations and **ask for the OHPCA-WSHPCO group block: 888-475-3100**. The Heathman Lodge is located at 7801 NE Greenwood Drive in Vancouver, WA 98662.

### VENDOR/SPONSOR REGISTRATION

- |  |   |
|--|---|
| <input type="checkbox"/> Gold Sponsor, \$2,000 - Includes Exhibitor table, recognition on website, recognition from podium at program, plus opportunity to speak briefly at opening. <b>FILLED</b> (WellSky) | <input type="checkbox"/> Silver Sponsor, \$1,500 - Includes Exhibitor table, recognition on website, recognition from podium at program. <b>FILLED</b> (Solace) |
| <input type="checkbox"/> Bronze Sponsor, \$1,000 - Includes Exhibitor table, recognition on website. <b>FILLED</b> (Total Triage)  | <input type="checkbox"/> Exhibitor, \$500   |

Company Name

Attending Vendor Name

Attending Vendor Credentials/Title

Attending Vendor Email

If paying with credit card, please register online [HERE](#). If mailing payment by check, please complete the information below and mail registration + payment to OHPCA at P. O. Box 592, Marylhurst, OR 97036.

SPECIAL NEEDS (dietary, disability)

## SCHEDULE

### **Monday, March 18, 2019**

- 8 am Registration & Breakfast
- 8:45 am Welcome
- 9 am Change is Happening - What Hospices Should Know to Prepare for the Future, with Joan Teno
- 10:15 am Break
- 10:45 am Avoiding Costly Mistakes with Medicare, a billing session with Corinne Ball
- 12 pm Lunch
- 1 pm The Role of Physician Assistants in Palliative Care and Hospice, with Jeff Myers
- 2:15 pm Break
- 2:30 pm Technical Denials, Medical Review Processes and Documentation, a clinical session with Corinne Ball
- 4 pm Adjournment

### **Tuesday, March 19, 2019**

- 8 am Registration & Breakfast
- 8:45 am Welcome
- 9 am Regulatory Priorities for 2019, with Judi Lund Person
- 10:30a break
- 10:45a Continuation of Judi Lund Person's session
- noon Lunch
- 1 pm Continuation of Judi Lund Person's session
- 2:15p break
- 2:30p Conclusion of Judi Lund Person's session
- 3:30 pm Adjournment

#### **OBJECTIVES – Joan Teno**

- Discuss information from the CMS Innovation Center's Annual Report #1 "Evaluation of the Medicare Care Choices Model"
- Discuss the implications for possible future alternative payment models in hospice and palliative care

**OBJECTIVES – Corinne Ball** will bring to light ways to help us stay abreast of Medicare regulation requirements, avoid costly mistakes and find important resources we need to stay up to date regarding Medicare regulation change. She will also walk us through Medicare Medical Review Processes and help with charting terminal prognosis and eligibility for hospice as well as for the General Inpatient Level of Care.

- Identify the difference in election screen and benefit period screen
- Knowledge of submitting a notice of termination/revocation (NOTR) and how to cancel an NOTR
- Identify where to locate production alerts that impact Medicare Claims Processing systems
- Obtain knowledge of where to find course material and articles on hospice topics
- Identify the top denial for medical reviewed claims
- Identify the steps in the targeted probe and educate process (TPE)
- Identify the documentation requirements for all levels of hospice care
- Obtain knowledge of quality documentation to support terminal prognosis and the level of service billed

#### **OBJECTIVES – Jeff Myers**

- Identify the current role of Physician Assistants in hospice and palliative care
- Discuss the implications of the new regulation which allows Physician Assistants to be a hospice patient's "Attending Physician" as of 1/01/19
- Review the "regulatory landscape" in Oregon and Washington regarding orders given by a Physician Assistant and discuss implications for hospice and palliative care program policies about accepting orders

#### **OBJECTIVES - Judi Lund Person**

- Restate the most current regulatory issues facing hospices today
- Discuss the role of quality measures in hospice today
- Identify implications of recent CMS CRs, the most recent Final Rule and other regulatory changes
- Review the current auditing environment and other factors that impact hospice

## FACULTY BIOGRAPHIES

**Corinne Ball, BSN, RN, CPC, CAC, CACO** Provider Outreach and Education Consultant, National Government Services. Corrinne is a Provider Outreach and Education Consultant that specializes in Medicare hospice billing and clinical regulations. She has fifteen years of experience with National Government Services. Corrinne worked two years in medical review and has thirteen years of experience in providing education to hospice providers on medical review findings, coverage for the Medicare hospice benefit and hospice billing. She develops education articles, webinars and computer-based trainings for providers on a variety of topics related to the Medicare hospice benefit. Corrinne is a Registered Nurse and graduate of Lamar University with a Bachelors in Nursing, and currently in a Master's program at Lamar University. She was certified in 2009 as a Certified Professional Coder, in 2010 as a Certified Ambulance Coder and 2014 as a Certified Ambulance Compliance Officer.

**Judi Lund Person, MPH** Vice President of Compliance and Regulatory Leadership, National Hospice and Palliative Care Organization. Judi serves as a key contact with the Centers for Medicare and Medicaid Services, ensuring NHPCO's voice is heard with policymakers and interfacing with hospice payment policy, Part D, survey and certification, contractor management, and program integrity functions, among others. Judi led the organization through the release and implementation of the Medicare Hospice Conditions of Participation in 2008 and develops tools each year for hospice providers, including hospice payment rates and wage index values. Most recently, she was a key contact with CMS Part D as new guidance was published concerning Part D and hospice. She works daily with hospice providers and state hospice organizations on the ever-increasing array of regulatory and compliance issues and translates complex regulatory language into actionable "plain English" for hospice providers. Prior to joining the team at NHPCO, she served for 22 years as the President and CEO of The Carolinas Center for Hospice and End of Life Care and was an early advocate for the passage of the Medicare Hospice Benefit in Congress.

**Jeff Myers, MIH, MMSc, PA-C** After several years in southern Oregon, Jeff made his way up to Portland and in 2013 joined the inpatient Palliative Care team at OHSU. He currently shares responsibilities as the clinical lead on the inpatient Palliative Care team and is the Interim Section Head for Palliative Care within the Division of Hematology/Oncology at the OHSU Knight Cancer Institute. In addition to seeing patients in the hospital, Jeff is a regular lecturer and speaker for both the PA program and throughout the hospital and university. He has also been a preceptor for PA students interested in Palliative Care. In addition to his activities at OHSU, he is a speaker across the state, and is the President and on the board of the Physician Assistants in Hospice and Palliative Care (PAHPM), the national group for all PAs practicing or with interest in Palliative Medicine and Hospice. He received his BA from Kalamazoo College in 1999 in Michigan, his Master of International Health (MIH) from Curtin University of Technology, School of Public Health in Perth, Australia 2002 and graduated from the PA Program at Emory University in Atlanta in 2007.

**Joan Teno, MD** Joan M. Teno, MD, MS is an Adjunct Professor of Health Services, Policy, and Practice and currently, Professor of Medicine at OHSU. She is a health services researcher, former hospice medical director, and board-certified internist with added qualification in Geriatrics and Palliative Medicine. Dr. Teno has served on numerous advisory panels including the Institute of Medicine, World Health Organization and American Bar Association and as grant peer reviewer for the National Institutes of Health. She has been the recipient of funding from the National Institute of Health (NIH) and the Robert Wood Johnson Foundation. Dr. Teno's focus has been on measuring and evaluating interventions to improve the quality of medical care for seriously ill and dying patients.