

2019 PPE FACULTY BIOS

Jennifer Blechman, MD joined Partners in Care Hospice in Bend in 2014. Dr. Blechman completed her Family Medicine residency at Swedish Medical Center in Seattle. In 2012, she completed a Hospice and Palliative Care Fellowship at Stanford University. As a long-time resident of Bend, Dr. Blechman has worked in both private family practice and at St. Charles as a Palliative Care Physician. Together with Partners In Care Medical Director Dr. Lisa Lewis, Dr. Blechman assists patients, and their families, who are dealing with serious chronic illness or end of life care.

Christy Bork is Pet Peace of Mind's Program Manager. She has daily operational responsibility for executing program operations, fundraising, marketing, and communications. During Christy's career, she has held a variety of positions in marketing and merchandising for Fingerhut, an industry leading provider of products to customers throughout the world. She is Co-Founder, Secretary and Treasurer of Iron Athletics, a non-profit organization whose mission is to develop student athletes in basketball, leadership and team play at a national level at a reduced cost. Christy graduated cum laude from the University of St. Thomas. She holds a B.A. in Business Administration with a major in Marketing and minor in Spanish.

Chrystal Akin Bruce started working as an in-home caregiver at the age of 16. She worked with dementia patients and patients who were developmentally disabled. She was a Caregiver, CNA for Providence Brookside Manor for 8 years prior to coming to Providence Hospice of the Gorge and Home Health in 2015. She also serves as a Volunteer Firefighter/ EMT for Wy'East Fire District since 2001.

Erin Bruner has managed Kaiser Permanente's Home Base Palliative Care program since April 2017, when it was separated from hospice and overhauled. Since that time the census has doubled, and hospitalizations for this population have decreased 70%. Erin has a BSN from University of Portland, which she sought after a career in graphic arts and printing. Her professional experience has been in hospice nursing and management, and she's completed a certificate in Health Care Management from OHSU.

Janet Bull, MD, MBA, HMDC, FAAHPM holds board certifications in Obstetrics-Gynecology, Endoscopy Surgery, Hospice and Palliative Medicine and Hospice Medical Director Certification. In 2016, she completed her MBA at East Carolina University. Dr. Bull has authored or coauthored a multitude of publications on palliative care and quality data reporting. She is Program Director of the Palliative Care Immersion Course, which has trained hundreds of clinicians across the country since 2010 and directs Four Seasons' Center of Excellence which offers consulting services in hospice, palliative care, and research. She has received many distinguished awards and, in 2014, was named one of the Top 25 Visionaries in the Field award by the American Academy of Hospice and Palliative Medicine.

Patty Burgess is the Founder and President of Possibility of Teaching Transitions, an online hospice volunteer training company, and also Doing Death Differently, which trains EOL doulas and helps them to understand their role within various healthcare settings. She is a founding member of the newly formed NHPCO End-of-Life Doula Council and is also a founding member of NEDA (National End-of-Life Doula Alliance), the only US non-profit membership organization supporting EOLDs, that has published standards and ethics for EOL Doulas. She is a hospice volunteer, and a former community educator and contract specialist for hospices in Atlanta and Philadelphia, PA where she now lives.

Linda Cohen has been a Kindness Catalyst for over 10 years. She is a professional speaker, presentation coach and the author of *1,000 Mitzvahs: How Small Acts of Kindness Can Heal, Inspire and Change Your Life* published in 2011 by Seal Press. She presents to organizations and businesses on the Economy of Kindness. She is the past president of the National Speakers Association Oregon Chapter. In 2017, she was chosen as NSA Oregon Chapter Member of the Year. Linda received her BA from American Jewish University and a MA from Brandeis University.

Lynne Denné is a Certified EOL Doula living in Brookings, OR and works with Coastal Home Health and Hospice. She is a Volunteer Coordinator, and Community Advocate and has trained extensively as an EOL Doula. She was instrumental in crafting her newest role incorporating her EOL Doula experience and training, one of the few positions of its kind in the US. This newly created position is vital, and much needed, to enhance quality hospice services to the rural service area in which her agency operates. Lynne is Community Educator, a former Birth Doula and Educator, and LTC Medical Program Manager for the State of Idaho.

Youske Eto, LCSW, has supported and accompanied terminally ill patients and their families as a hospice social worker for the past 18 years. He is currently the lead social worker at Housecall Providers Hospice in Portland. He received his BA in Leadership Studies and International Studies at University of Richmond, and MSW from Portland State University where he was awarded a Barbara Roberts Community Service Scholarship. Prior to pursuing his MSW, Youske served as a Peace Corps volunteer in West Africa, volunteered for the Missionaries of Charity in Calcutta, India, and worked as an outreach worker for those experiencing homelessness in New York City. Youske has been a meditation instructor since 2003 and an educator for the Spiritual Care Program for their flagship program, "Authentic Presence: A Certificate Program for Contemplative End-of-Life Care".

Jessica Fishman (pronouns: she/her/hers) is a licensed clinical social worker and leader with over 18 years of experience providing comprehensive mental health care, case management and advocacy for clients in home, community and interdisciplinary medical settings. Jessica currently supervises the social work team for Providence Hospice and provides leadership around best practice, ethics, and policy development for Providence Hospice from a social work framework. She is also a current board member for the Oregon Hospice and Palliative Care Association.

Kevin Hohnbaum has been working in hospice and palliative care for the past 6 years. He is a certified Hospice and Palliative Care Administrator and holds a Professional Certificate in Non Profit Fundraising from Portland State University. Hohnbaum serves on NHPCO's Marketing and Outreach council and is a past president of the Oregon chapter of the American Marketing Association. An avid Oregon Duck fan, hiker and trombone player, Kevin and his wife live on the Oregon coast and spend their spare time chasing their grandkids and doing mission work in Mexico.

Sasha Holden, RN, BSN, WCC is a Nurse Clinical Educator at Providence Hospice in Portland. Prior to her work at Providence, Sasha earned her degree in nursing from OHSU and was an Oncology nurse at OHSU. Sasha believes end-of-life planning is not just about managing medications and medical procedures, but more importantly, she says, "It's about honoring who you are as a person. Being able to communicate what brings meaning to your life with your medical team helps create a purposeful and insightful end-of-life journey." privilege."

Jennifer Hopping-Winn is a Licensed Clinical Social Worker (LCSW) who completed her master's degree at University of California, Berkeley. She has 15 years of experience in the hospital setting, working in various units including the Emergency Department, Labor & Delivery, Inpatient Nephrology, and the ICU. For five years, she served as the LCSW on an inpatient interdisciplinary Palliative Care Team. Now, Jen works as the Palliative Care Operations Manager at Kaiser Permanente Northwest. Jen has taught advance care planning facilitation courses to physician, nurse and social worker colleagues and currently teaches for California State University's Institute for Palliative Care's online program. In 2018, she authored a study evaluating patients' care preferences with care received, and now sits on Oregon's POLST (Portable Orders for Life-Sustaining Treatment) Education Committee and the National POLST Paradigm's Research and Quality Committee. A California native, Jen lives in Portland, OR with her family and enjoys spending time cycling, camping, cooking, traveling, coaching youth soccer and exploring the beautiful Pacific Northwest.

Laurie Jackson is the Senior Director of Compass Care at Virginia Mason Memorial Hospital in Yakima, Washington. Originally from Washington State, Laurie completed her Bachelor degrees at Whitworth University in Spokane, and her Master of Divinity degree at Princeton Theological Seminary in Princeton, New Jersey. She later earned a Masters Certificate in Clinical Ethics at Columbia University in New York. She is trained in Critical Incident Stress Management and is a Grief Recovery Specialist. An ordained Presbyterian Minister, Laurie moved into healthcare a decade ago, first working in hospice; then moving to the hospital as a chaplain; then growing the chaplain program to twelve paid, staff chaplains throughout the Memorial organization; then participating and later chairing the clinical ethics committee; growing the bereavement program; creating a robust advance care planning program in the community (we have distributed over 70,000 Five Wishes and train our community members and clinicians to understand and implement advance directives); instituting The Surprise Question into the hospital inpatient setting and now implementing The Surprise Question in ancillary programs; gathering all of home care and the aforementioned programs to become Compass Care, a service line for all advancing illness and end-of-life care. This year, Laurie published a faith-based book, "Little White Lies and the Seven Deadly Sins: A Faith-Fun Look at Daily Life" (Westbow Press, a Division of Zondervan and Thomas Nelson Publishing). Laurie has presented regionally and/or nationally on several topics, including advance care planning, The Surprise Question, Funeral Planning Made Fun, Clinical Ethics, Grief Recovery, etc. She and her husband travel and bike regularly. They are recent empty-nesters and are trying to figure out that new role; so far, it's going well.

Helen Kao is Professor of Medicine with the University of California San Francisco. She is board certified in internal medicine, geriatrics, and hospice & palliative medicine. From 2010-2016, Helen served as Medical Director of UCSF Geriatrics Clinical Services. She moved to Corvallis in 2016 and now serves as Medical Director of Clinical Innovations for Lumina, providing palliative care and geriatrics consults. She continues to travel to San Francisco to work as part-time faculty with the UCSF Division of Geriatrics. She has been the recipient of a variety of awards for her clinical skills, teaching skills, and health care leadership.

Anne Kister has been with Providence Hospice since 2004. Her background is primarily in public speaking and education. Her role as Clinical & Community Education Coordinator includes creating and facilitating new hire orientations, coaching new employees on protocols and procedures, and working closely with Hospice Quality Management. Prior to her current role, she worked in Hospice Bereavement providing presentations to the community on topics including hospice, coping with loss and how to support a friend or loved one facing serious illness or loss. She frequently presents to colleagues, as well as to professional caregivers, community groups, church groups, and the bereaved.

Tiffany Lindsay has worked for Providence for 15 years. I started on the cardiac telemetry floor and specialized in post open heart intensive care, worked in Electrophysiology (the study of the electrical malfunctions of the heart) working with procedures that included ablations, placement of pacemakers and defibrillators and interrogation of the devices. I then moved to hospice and have been with hospice for about 10 years.

Joelle Osterhaus was born on the east coast and gradually migrated to the Midwest where she also obtained her Masters in Social Work at the University of Iowa in 2008. She has been working in hospice care organizations as a social worker and bereavement program counselor and coordinator since 2007 including Iowa Hospice, and Benton Hospice Service (now Lumina Hospice). Joelle also trained with and served as an active volunteer for the Dougy Center for many years. For the past four years Joelle has served as a psychosocial services manager with Kaiser Permanente Hospice & Palliative Care providing support to hospice social workers, chaplains and bereavement counselors. Joelle has a passion for teaching, coaching and program development and thus has created many events, workshops, camps, presentations, and publications over the course of her career. Joelle has her Advanced Certification in Hospice and Palliative Care Social Work and sits on NHPCO's Bereavement Steering Committee. Finally, Joelle also loves the outdoors, yoga, ultra running, gardening, cooking, baking, and spending time with her family.

Rachel Prusak is a politician and nurse practitioner who was elected to the Oregon House of Representatives in 2018. She represents the 37th district, which includes West Linn, Durham, Rivergrove, Tualatin, and Stafford, taking the oath of office on January 14th, 2019. Prusak graduated from Northeastern University with a BA in nursing and then earned a Masters in nursing from Frontier Nursing University. Before her tenure in office, she was a family nurse practitioner who served elderly homebound patients for over 20 years, specializing in palliative and hospice care. She continues this work in addition to serving as the 37th District's Representative.

Raggs Ragan is an Episcopal priest, ordained in 1979, recently retired Canon of Trinity Episcopal Cathedral in Portland, who has worked with the dying since the beginning of her ministry. Her 2016 doctorate focused on Companioning the Dying with learnings from contemporary Buddhist and Jewish faithful, as well as current Episcopal worship practice and medical context.

Kelly Sautel is the business development coordinator with Samaritan Evergreen Hospice in Albany. She holds a bachelor's degree in psychology from the University of Nevada, Las Vegas. Prior to joining Samaritan, she worked at Willamette Valley Hospice in Salem. And before moving to Oregon, Kelly worked with the Visiting Nurse Association and Hospice of Southern California where she started her career in hospice as business development supervisor for more than five years. Kelly promotes awareness of Samaritan Evergreen Hospice and the Hospice House services by building relationships in the community, physician clinics, hospitals and other facilities.

Ernie Tafalla is a Veterans Outreach Coordinator for Partners In Care Hospice and a Veteran's Chaplain in the community of Central Oregon. Through Partners In Care Hospice, Ernie coordinates all aspects of Veteran Support and Partnership. Within the Veteran Community of Central Oregon Ernie offers Spiritual Care Support, including spiritual counseling, coping methods/techniques, coming alongside and encouraging Veterans with their spiritual/emotional needs. A big believer in the meaningful spiritual component of all people, Ernie offers and utilizes holistic spiritual care, support and healing. Ernie is a qualified Spiritual Care Coordinator credentialed, ordained and endorsed with ICFG and 25 plus years of experience in this field. Also a Viet Nam Era Marine Veteran, Ernie can understand, empathize and relate to the needs of Soul Injured- Veterans. Ernie desires to help support, enhance and educate community partners in the Veteran's health, emotional, and spiritual care field to better provide for the needs of their clientele.

Stephanie Tolentino is a licensed clinical social worker with over 12 years of experience in end of life care, counseling, conflict resolution, crisis intervention, event management and coordination, and building positive communication skills with clients of diverse backgrounds. Stephanie currently works as a social worker with Providence Hospice. Stephanie has over five years of experience in queer community organizing.

Kristen Van Tuyl is the Volunteer Coordinator for Bristol Hospice Oregon. With 18 years in volunteer management in a variety of fields, Kristen found her passion in hospice 4 years ago. Currently, Kristen oversees all volunteer coordinators at Bristol Hospice and is responsible for program development and implementing new processes and procedures.

Rochelle Webster is a board certified Family Nurse Practitioner, after originally training in Adult NP and 11 years as a registered nurse in a variety of settings. Her current positions are Quality Control Coordinator and NP for Asante Hospice in Medford. Rochelle has worked in family practice, urgent care, and occupational health. She has a passion for patient safety and has served as a clinical risk manager.