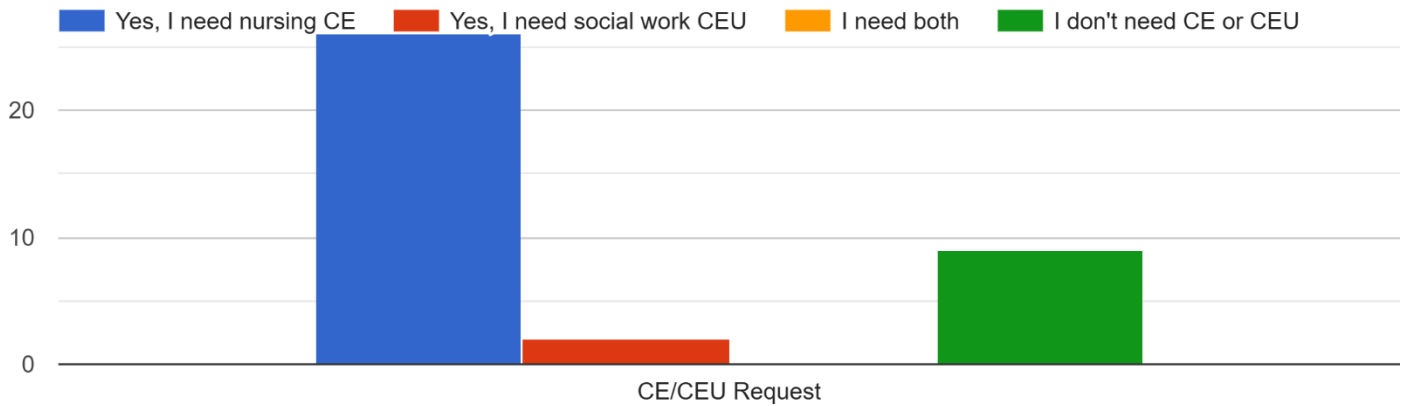


2026 Spring Intensive: Regulatory Update Conference Evaluation Compilation Report

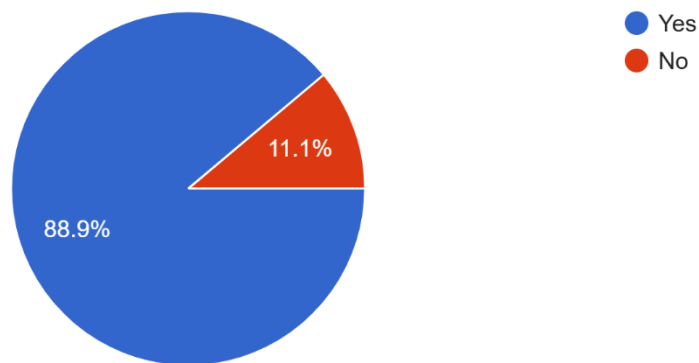
May 27, 2026 – 37 returned evaluations of 89 attendees

Please let us know if you need nursing CE or social work CEU.



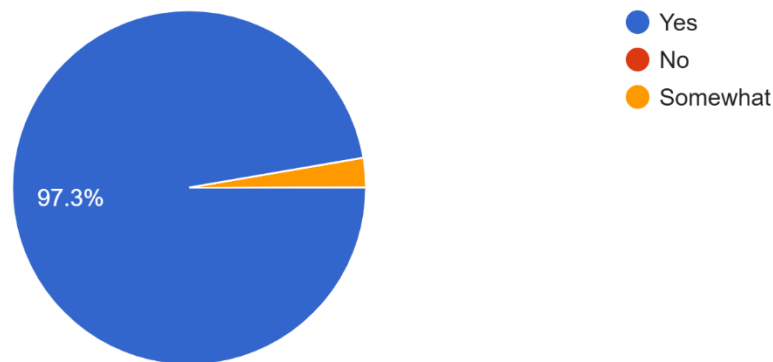
Were you made aware of the presence or absence of conflict of interest by the faculty?

36 responses



Were your personal objectives successfully achieved?

37 responses



If your personal objectives were not successfully achieved, please explain:

- I wanted to learn more about quality and regulatory compliance. I wanted to learn more about new approaches to patient care. My goals were met! Thank you.
- for some reason I thought this was going to include information about coding and billing palliative care services to support financial stability for pall care in an outpatient setting.

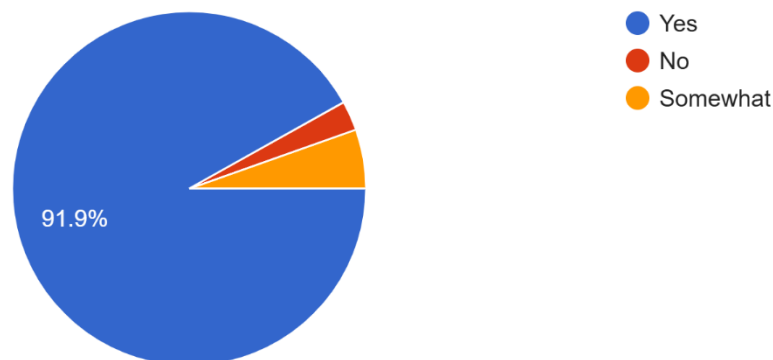
What one thing might you do differently in your practice after this conference?

- Death Doulas
- Shift our agency towards charting in the home/at the bedside to increase weekly time spent with patients and reduce delinquency in document completion.
- I'll be putting together education for my nurses on documentation that does a better job of painting the picture for eligibility. Also, I'll be working with the nurses on how to extend their visit times (completing charting in the home, calling pharmacy & MD while in the home, etc).
- Review and "polishing" of disaster preparation. Exploring options for community resources like "Death Dullas" for patient and family support.
- Education to our MSW team re: home funeral options
- Increased use of Death Doulahs
- Provide more education to staff regarding funeral resources and laws
- Take caregiver considerations into consideration more often
- The personal experience of the keynote speaker(s) gave me food for thought about how we might improve our hospice operations/offerings. The regulatory focus, and particularly the FY2027 proposed rule focused sessions helped me refine comments for CMS
- Planning to implement a caregiving 101 visit for all newly bedbound patients

- Walking away with several ideas, but it is validating that the things we have been working towards already fall in line with discussions this week.
- Statewide advocacy
- Consider increased education to the family caregivers on HOW to care for their loved one more than what we currently have in place
- Changing our chart review process to include more employees
- educate staff on laws surrounding funeral director services
- Consistent advocacy to protect and preserve the hospice benefit
- I'm excited to take back the information regarding SSVI and to discuss the QAPI structure ideas that were presented.
- Increase education to families on care of lived ones and the option of keeping patients home after a patient dies.
- Implement Caregiver 101 training
- Bolster resources related to preparing families for after death things that will occur
- More education to our field staff about CMS regulations and why we work to reduce risk
- Prepare for the coming final rule regarding HIPAA changes.
- Really monitor/review documentation for compliance
- Improve documentation
- Ensure families have a better understanding of what hospice can do/ not do. Look into using continuous care for tending to families.
- prepare for hospice final rule, implement resources for funeral, modify training to accommodate caregiver perspective

Was the Sheraton Portland Airport Hotel in Portland satisfactory?

37 responses



Anything you'd like to add about the Sheraton Portland Airport Hotel we can share with them?

- Always great service and food from the banquet team!

- The coffee at the cafe in the lobby was excellent! Thank you.
- The portal wouldn't process my hotel rental and I ended up using another hotel
- I really like the easy access and location
- The conference room chairs were especially uncomfortable for that many hours of sitting.
- Parking is a little difficult but not terrible.
- The staff are friendly and helpful
- Ice machines on each floor
- It's just really dated...all the little details add up. The third elevator speaker is going out, the toilets are way too low, caulking is peeling, peeling corners of the wallpaper...but it was comfortable otherwise.
- Traffic is rough
- My hotel room door was left ajar by hotel staff and a personal item was missing. Hotel management unhelpful and unwilling to resolve. I would attend another conference but would choose not to stay overnight due to safety concerns.

Do you have comments or suggestions to help us plan next year's Spring Intensive event? Or other topics you'd like to see discussed at future conferences? Please share.

- What it means to be a highly reliable organization
- Buffett meals with warm food were great! Was nice to share a meal with others and meet new people.
- All presenters live-the one via zoom would have been better in person
- I'd like to see more information about pediatric concurrent care and navigating complex care conferences and advocating with insurance
- I would love to hear more about how agencies structure their programs- staffing, ect.
- Bring back Judi Lund Person!!!
- Always well done no suggestions
- only that the very carb heavy meals on day one were less than ideal and I wish one of the more protein rich meals had been swapped
- More of the same! I thought this year's theme and conference was so collaborative. The presentations facilitated different perspectives and approaches from quality-of-care experiences and ideas, advocacy, building solid programs, and understanding we really are in this together.
- It may not be possible but I'd love to see a little more variety in the meal options. I'd even be willing to have attendance cost increase somewhat but I understand I may be an outlier with that opinion.
- This conference had a good balance of practical patient care and caregiver experience and regulation updates.
- Continue to give updates on coming audit and CMS regulations

- My focus is always on Quality and Compliance, so any Hospice topics related to Quality and Compliance is great! Please bring Judy back again!
- I thought the topics were great and while I understand the rationale why NGS couldn't be there in person but that was the HARDEST session to sit through, a power point with a voice over the speakers, not even a video.
- Continued emphasis on regulatory changes is appreciated
- No zoom presentation after lunch :)

Overall, how would you rate the conference?

